MUNICIPAL TRADING

A Study in Public Administration

by

HERMAN FINER

D.Sc. Econ. (Lond.) Reader in Public Administration University of London



London
George Allen & Unwin Ltd
Museum Street

FIRST PUBLISHED IN 1941

ALL RIGHTS RESERVED

PRINTED IN GREAT BRITAIN
in 11-Point Plantin Type
BY UNWIN BROTHERS LIMITED WOKING

To Harold J. Laski

and our second score years of friendship and colleagueship at the London School of Economics

CONTENTS

Chapter	Acknowledgments	Page I I
	Introduction	13
	Book One	
	NATURE AND HISTORY	
1	General Survey	17
2	Nature and Problems	27
3	History and Controversies	36
4	The Legal Framework	68
	Book Two	
	FACTORS IN PRODUCTION	
	PART I: CHIEFLY FINANCIAL	
5	Inception of Schemes and Counting the Cost	89
6	The Purchase of Supplies, Land and Undertakings	112
7	Loans, Depreciation and Reserves	129
8	Rate Aid and Profits and Losses	146
PA	RT II: ADMINISTRATIVE ORGANIZATIO AND PERSONNEL	N
9	Administrative Organization	163
10	Personnel: Technical and Administrative	198
11	Personnel: Manual Workers	217

MUNICIPAL TRADING

P	ART III: THE SIZE AND TECHNOLOGY THE UNDERTAKING	OF			
Chapte I2	Water	Page 233			
13	Gas	250			
14	Electricity	258			
15	Transport	278			
Book Three					
FACTORS IN SELLING					
16	Pricing	299			
17	Gas Charges	308			
18	Electricity Charges	330			
19	Transport Charges	351			
20	Water Rates and Charges	364			
21	Stimulation of Sales and Service	383			
Book Four					
	CONCLUDING OBSERVATIONS				
22	The Balance of Deterrents from and Incentives to Efficiency	391			
23	The Factors of Success and their Development	404			
	Appendices	422			
	Index	427			

ACKNOWLEDGMENTS

It gives me pleasure to acknowledge with deep gratitude the assistance through discussion and correspondence of Mr. J. D. Imrie, City Chamberlain of Edinburgh, Mr. Sydney Larkin, City Treasurer of Coventry, Dr. A. H. Marshall, Deputy Treasurer of Coventry, Mr. W. Coxall, City Treasurer of Chesterfield, and Mr. Arthur Collins. All of these read the MS. and offered many fruitful comments. In particular, the criticism by Mr. Collins, who has probably the longest and most intensive experience of any person in this country of the undertakings, was invaluable in its volume and point, and I express my profound thankfulness to him for his very great kindness.

I have pleasure in thanking, also, Mr. Ernest Long, the Borough Treasurer of Finchley, Mr. Drummond, the Deputy Treasurer of Smethwick, Mr. E. A. Mills, Borough Electrical Engineer of Hackney, Mr. Westlake, Borough Electrical Engineer of Finchley, Mr. Pugh, Water Manager and Engineer of Coventry; Mr. Beckett, formerly Secretary of the Municipal Transport Association, the Institution of Gas Engineers, the British Commercial Gas Company, the British Electrical Development Association, the Secretary of the Conjoint Conference of Joint Electricity Authorities, the Secretaries (Workers Section) of the Joint Industrial Councils of the Undertakings, and the many officials of the Ministries of Transport, Health, the Electricity Commissioners and the Board of Trade who helped towards enlightenment in discussion or writing.

Among my colleagues at the London School of Economics, Mr. F. C. Benham and Mr. W. A. Coase, read the MS. and gave helpful hints and put disconcerting questions. I profited by the hints, and tried to meet the questions. Mr. G. Schwartz presented steadying comments on pricing.

I thank the following local authorities, whose Town Clerks and Managers of Undertakings answered my questionnaires and sub-

Finchley

Fleetwood

sequent supplementaries where necessary so clearly and at so much trouble to themselves.

Accrington District Gas Gravesend Ossett and Water Board Great Yarmouth Paignton Ashton-under-Lyne Halifax Peterborough Avlesbury Hammersmith Portsmouth Barking Hampstead Ramsgate Barrow-in-Furness West Hartlepool Rawtenstall Beverley Haslingden Rochester Birkenhead Heanor Sheffield Birmingham Southend-on-Sea Helmsley Bournemouth Hornsey Southport Bradford Hoylake Southport and District Brentford and Chiswick Huddersfield Water Board West Bromwich Stalybridge, etc., Tram-Ilford ways and Electricity Burnley Ilkeston Board Burnley, Coine and Nel-Ipswich Stanley son Joint Committee Irwell Valley Water Stockton-on-Tees Bury Board Stretford and District Canterbury Lancaster Gas Board Cardiff Leeds Stoke-on-Trent Cheltenham and Glou- Leicester Swansea cester Joint Water London and Home Coun-Board Taf Fechan Water Supties Joint Electricity ply Board Chester Authority Wakefield Chesterfield Loughborough Wallsend Congleton Lowdon Walthamstow Crewe Luton West Cheshire Water Croydon Manchester Roard Darlington Mansfield West Ham Darwen Newcastle-under-Lyme West Midlands Toint Derby North-West Midlands Electricity Authority Dewsbury Joint Electricity Widnes Edinburgh Authority

Norwich

Nottingham

Yarmouth

York

INTRODUCTION

This book is concerned with the municipal administration of the four trading undertakings, gas, water, electricity, and transport, mainly in England and Wales. Together these account for 80 per cent of the Trading Services as measured by annual expenditure. It is not intended to enquire whether this or that particular authority has taken a wise decision. To answer such a question would require, as will become apparent, a most minute analysis of the combined historical, personal, local, topographical, national grounds of wisdom and choice in each particular case in each locality. But the character of the task facing local authorities can be stated, and then one can ask whether the organization, methods, and motive forces are such as to make it probable that a wise decision will be reached. It is possible to ascertain whether or not they have the institutions and motives for rationally deciding and exploiting the given economic and technical factors.

Where statistical methods cease to be useful, facts can only be brought home by examples. This raises the problem of steering between an insufficiency and an excess of illustration. Tolerance is begged wherever a point seems to be over-laboured. Exaggeration of the experience of such places as Manchester and Birmingham has been studiously avoided. Moreover, since those who live in sin do not confess it abroad until they have long repented, the examples used may well, perhaps, represent the better than the worse practice. But this reflection ought not, in fairness, to be overrated, since by far the most of the conclusions cover practically all the local authorities.

It would have been possible to adopt a different method of investigation. Several examples, large, medium, and small undertakings, in each of the fields of enterprise, might have been selected for highly detailed investigation. For this, a large research staff, or collaboration between a number of otherwise individual students of the subject, would be necessary. That line is still open. Meanwhile, it was considered to be not entirely without usefulness to make a general study which may suggest the essential lines of enquiry.

Great care has been taken to avoid comparisons with private enterprise, for reasons deducible from Chapter Two, Section B.

The method of exposition has followed the system of factors in

the usual industrial and commercial transaction, as can be seen from the Contents page.

The following exposition was founded upon documents and personal contacts and some municipal experience. Statutes, departmental memoranda, rules and orders, and standard legal works formed the first foundation. Parliamentary debates and Committee Reports threw a light on history, aims, and achievements, as also did the reports of Royal Commissions and Departmental and Advisory Committees. Two questionnaires of considerable detail were sent out to many scores of local authorities, and an excellent sample number of answers was returned. Correspondence followed to pursue matters and clear away uncertainties. The year books and diaries of local authorities, as well as the Abstracts of Accounts and the Annual Reports of the Managers to their Trading Committees were examined. The technical and local government periodicals and the reports of the meetings of the municipal professional associations were extraordinarily useful. Many matters were hammered out in discussion with a number of local officials of standing, and with some of the officials of the central departments concerned with the work of local authorities.

THE ANDERSON SHELTER
GREEN LANES

FINSBURY PARK