# PUBLICATION OF THE GRADUATE SCHOOL OF BUSINESS ADMINISTRATION 

 GEORGE F. BAKER FOUNDATION-HARVARD UNIVERSITY
# ADVERTISING PROGRAMS FOR PRODUCTS WITH SELECTED DISTRIBUTION 

AN ANALYTICAL STUDY OF THE PLACE OF GENERAL ADVERTISING, DEALER COOPERATIVE ADVERTISING, AND DEALER HELPS IN PROMOTIONAL PROGRAMS

BY
JAMES DACON SCOTT


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# ADVERTISING PROGR管 PRODUCTS WITH SELECTED DISTRIBUTION 


#### Abstract

AN ANALYTICAL STUDY OF THE PLACE OF GENERAL ADVERTISING, DEALER COOPERATIVE ADVERTISING, AND DEALER HELPS IN PROMOTIONAL PROGRAMS


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## HARVARD UNIVERSITY

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# HARVARD UNIVERSITY GRADUATE SCHOOL OF BUSINESS ADMINISTRATION <br> George F. Baker Foundation <br> Donald K. David, Dean <br> melvin T. Copeland, Dircctor of Research 

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## FOREWORD

In this study Dr. Scott has sought through analysis of advertising case histories to find answers to important advertising and promotional issues met by manufacturers who distribute their products through selected retail distributors. The advertising and promotional programs of such manufacturers are subject to wide variation. Apart from differences in advertising copy techniques, which are to be expected, there are variations involving an important question of advertising and promotional strategy; namely, the question of how most effectively to distribute expenditures among the forms of general advertising placed over the manufacturer's name, dealer cooperative advertising, and point of purchase advertising. Case histories gathered over a long period have shown that some manufacturers devote a preponderant part of their expenditures to general advertising, with little given to dealer cooperative advertising or to point of purchase efforts. Others reverse the procedure and direct most of their appropriations to advertising through retailers. Between these extremes are endless variations in the patterns of expenditures.

Immediately the question arises as to whether there are sound reasons for these widely varying patterns of advertising practice. And if there are sound reasons, what considerations make it wise to follow one pattern in one case and another pattern in another case? Can an analytical approach be set up which will give some assurance of a manufacturer's laying down a wise pattern of expenditures among the various forms of advertising for his particular set of circumstances? Dr. Scott sought to find answers to these questions.

The study is believed to be significant both to practitioners and to students of advertising and marketing. Hope for improvement in business management and for elimination of waste in marketing rests in studies such as this one, which seeks answers to important business problems through the inductive method. As is true with many advertising and marketing problems, answers to the issues are difficult to determine because the variables involved are many, and data are hard to obtain and to appraise, for the methods of measuring business effectiveness are inexact and crude. Accordingly, a beginning study such as this will not give the clear-cut answers that one might wish; nevertheless it is desirable to present the study in considerable detail, not only that the findings, which have significance both to advertising practitioners and to students of marketing, may be appraised, but also that students and research workers may later build upon the extensive efforts described herein.

Aside from an extensive questionnaire study carried on by Dr. Scott, he made use of numerous business cases in the files of the Harvard Business School. A considerable number of these cases were collected by Dr. Scott himself while he was assisting in the extensive research of The Economic Effects of Advertising,
carried on under a generous grant from Mrs. Alfred W. Erickson. We are grateful to Mrs. Erickson for this further aid to advertising study from her gift.
This bulletin is an abridgment of Dr. Scott's doctoral thesis, which is on file in the Baker Library of the Harvard Business School. The thesis contains a full statement of the advertising cases, of Dr. Scott's commentaries, and numerous statistical appendices which for the sake of economy have been omitted in this abridgment. Those interested in a more extended study of the subject presented may turn to the original volume in Baker Library.

Neil H. Borden<br>Professor of Adierlising

Boston, Massachusetts
September, 1942

## PREFACE

In the preparation of this study I have been assisted by the cooperation, suggestions, and advice of many people. In particular, I am especially indebted to the many business executives who provided the information upon which this study is based. To these executives, who must remain anonymous, I express my sincere thanks for their splendid cooperation.

I have benefitted from the helpful suggestions and advice of Professor Melvin T. Copeland, Professor Edmund P. Learned, and Mrs. Mabel Taylor Gragg, of the Harvard Graduate School of Business Administration.

My greatest debt, however, is to Professor Neil H. Borden, of the same institution, who has contributed kindly encouragement, penetrating criticism, and helpful suggestions at each stage of the development of this study.

James Dacon Scott
Baltimore, Maryland
September, 1942

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## APPENDIX

## RESULTS OF EXPERIMENTAL ANALYSES OF ADVERTISING PROGRAMS

## PERCENTAGE ALLOCATION OF ADVERTISING APPROPRIATIONS CLASSIFIED BY PRODUCT GROUPS

The first step in the analysis of the statistical data secured was an attempt to discover whether there was any typical division of advertising expenditures by kinds of advertising for a given product.

In order to get "typical" figures, the ratios spent on a given type of advertising were ranked according to size. The interquartile average was then computed.

Ingeneral, the individual percentages allocated to different kinds of advertising in the promotion of different brands of the same product varied widely from the computed averages. Hence, these averages could not be accepted as representing the typical practice in the division of funds among different kinds of advertising.

The averages resulting from these computations are presented on the following pages.

Exhibit A. Advertising Expenditures for Manufacturers of Women's Shoes 1 Classified by Kinds of Advertising

Note: The percentages in each column are arranged in order of size, and hence the figures in each horizontal row are not figures for the same firm.

| Type of Average | Percontage of Advertising Appropriation Allocated to |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | General Advertiaing | $\begin{aligned} & \text { Advertising } \\ & \text { over } \\ & \text { Retailer's } \\ & \text { Name } \end{aligned}$ | Dealer Sales Helpa2 | $\begin{gathered} \text { Advertising } \\ \text { to } 2 \\ \text { Trade } \end{gathered}$ | Other | Advertising over <br> Retailer'z Name Plus Dealer Siles He 1ps |
|  | $\begin{aligned} & 30 \% \\ & 30 \\ & 33 \\ & 48 \\ & 49 \\ & 50 \\ & 55 \\ & 60 \end{aligned}$ | 9\% 20 20 22 30 33 33 40 | 5\% 15 15 19 20 25 33 | $0 \%$ 1 2 3 5 7 10 | $\begin{array}{r} 0 \% \\ 0 \\ 0 \\ 1 \\ 4 \\ 10 \\ 16 \\ 27 \end{array}$ | $34 \%$ 35 41 45 45 53 66 |
| Arithmetic Average | 44.4\% | 25.9\% | 18.9\% | 4.0\% | 7.3\% | 45.6\% |
| $\begin{aligned} & \text { Inter: } \\ & \text { quartile } \\ & \text { Average } \end{aligned}$ | 45.0\% | 26.3\% | 18.0\% | 3.3\% | 3.7\% | 43.7\% |

Give of the oompanien reported for the yoar 1937 and threo for 1938.
one firn reported that gos of its advertising expenditure was for Dealer Sales holpa and advertiaing to frade. Since oxact figurea were lacting, the averages were caloulsted from data reported by aeven firma.

Exhibit B. Advertising Expenditures Classified by Product and by Kind of Advertising
Note: The percentages for each group in each column are arranged in order of gize, and hence the figures in each horizontal row are not figures for the same firm.

| Product | Type of Average | Percentage of Advertising Appropriation Allocated to |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | General Advertising | ```Advertiaing over Retailer's Name``` | Dealer Sales Help: | Advertising $t o$ Trade | Ot her |
| Men's Shoes ${ }^{1}$ |  | $\begin{aligned} & 10 \% \\ & 18 \\ & 20 \\ & 25 \\ & 34 \\ & 38 \end{aligned}$ | $\begin{gathered} 0 \% \\ 9 \\ 15 \\ 20 \\ 35 \\ 60 \end{gathered}$ | $\begin{aligned} & 10 \% \\ & 36 \\ & 37 \\ & 43 \\ & 44 \\ & 75{ }^{\circ} \end{aligned}$ | $\begin{gathered} 08 \\ 1 \\ 2 \\ 10 \\ 16 \end{gathered}$ | $\begin{array}{r} 7 \% \\ 7 \\ 7 \\ 9 \\ 12 \end{array}$ |
|  | Arithmetic Interquartile | $24.2 \%$ | $\begin{aligned} & 23.2 \% \\ & 19.8 \end{aligned}$ | $\begin{aligned} & 34.0 \% \\ & 40.0 \end{aligned}$ | $\begin{aligned} & 5.88 \\ & 4.3 \end{aligned}$ | $\begin{aligned} & 8.48 \\ & 7.7 \end{aligned}$ |
| Men's, Women's, and Children's Shoe: |  | $\begin{gathered} 08 \\ 4 \\ 40 \end{gathered}$ | $\begin{aligned} & 08 \\ & 30 \\ & 30 \end{aligned}$ | $\begin{aligned} & 20 \% \\ & 20 \\ & 47 \end{aligned}$ | $\begin{aligned} & \hline 38 \\ & 38 \\ & 40 \end{aligned}$ | $\begin{aligned} & 7 \% \\ & 10 \\ & 40 \end{aligned}$ |
|  | Asithmetic | 14.7\% | 10.3\% | 29.0\% | 27.08 | 19.0\% |
| Men's Clothing |  | 0\% 0 0 0 2 7 30 43 | $3 \%$ 30 50 55 68 75 90 1 | $10 \%$ 10 12 15 18 30 50 7 | $0 \%$ 0 0 3 5 8 10 40 | 08 0 0 0 5 10 10 10 |
|  | Arithmetic Interquartile | $\begin{array}{r} 10.3 \% \\ 2.3 \\ \hline \end{array}$ | $\begin{aligned} & 53.0 \% \\ & 57.7 \\ & \hline \end{aligned}$ | $\begin{aligned} & 20.7 \% \\ & 15.0 \end{aligned}$ | $\begin{aligned} & 8.3 \% \\ & 4.0 \end{aligned}$ | $\begin{aligned} & 4.4 \% \\ & 3.8 \\ & \hline \end{aligned}$ |
| Ladies' Full- <br> Fashioned Silk Hosiery2 |  | $0 \%$ 0 4.5 14 30 30 | 0\% 10 38 40 44.5 90 | $\begin{aligned} & 10 \% \\ & 28 \\ & 33 \\ & 40 \\ & 40 \\ & 45 \end{aligned}$ | $\begin{gathered} 08 \\ 0 \\ 2 \\ 7 \\ 8 \\ 10 \end{gathered}$ | $\begin{gathered} 0 \% \\ 10 \\ 11 \\ 12 \\ 18 \\ 25 \end{gathered}$ |
|  | Arithmetic Interquartile | $\begin{aligned} & 13.1 \% \\ & 12.1 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 37.1 \% \\ & 33.1 \end{aligned}$ | $\begin{aligned} & 32.7 \% \\ & 35.3 \end{aligned}$ | $\begin{aligned} & 4.5 \% \\ & 4.3 \end{aligned}$ | $\begin{aligned} & 12.7 \% \\ & 12.8 \end{aligned}$ |
| $\begin{aligned} & \text { Mechanical } \\ & \text { Refrigerators } \end{aligned}$ |  | 20\% 25 33 44 51 | $20 \%$ 21 26 39 59 | $\begin{aligned} & 9 \% \\ & 11 \\ & 12 \\ & 21 \\ & 40 \end{aligned}$ | $\begin{array}{r} 2 x \\ 3 \\ 3 \\ 10 \\ 12 \end{array}$ | $\begin{gathered} 08 \\ 2 \\ 5 \\ 14 \\ 18 \end{gathered}$ |
|  | Arithmetic <br> Interguartile | $\begin{aligned} & 34.6 \% \\ & 34.0 \\ & \hline \end{aligned}$ | $\begin{array}{r} 33.0 \% \\ 28.7 \\ \hline \end{array}$ | $\begin{aligned} & 18.6 \% \\ & 14.7 \\ & \hline \end{aligned}$ | $\begin{aligned} & 6.0 \% \\ & 5.3 \\ & \hline \end{aligned}$ | $\begin{aligned} & 7.8 \% \\ & 7.0 \\ & \hline \end{aligned}$ |
| Corsets ${ }^{4}$ |  | 0\% 15 40 45 60 | $\begin{aligned} & 20 \% \\ & 25 \\ & 40 \\ & 50 \\ & 50 \end{aligned}$ | $\begin{gathered} 0 \% \\ 10 \\ 10 \\ 15 \\ 30 \end{gathered}$ | $\begin{gathered} 0 \% \\ 0 \\ 5 \\ 10 \\ 40 \end{gathered}$ | $\begin{array}{r} 0 \% \\ 0 \\ 0 \\ \mathbf{5} \\ \mathbf{3 0} \end{array}$ |
|  | Arithmetic <br> Interquartile | $\begin{aligned} & 32.0 \% \\ & 33.3 \\ & \hline \end{aligned}$ | $\begin{aligned} & \text { 37.0\% } \\ & 38.3 \\ & \hline \end{aligned}$ | $\begin{aligned} & 13.0 \% \\ & 11.7 \\ & \hline \end{aligned}$ | $\begin{array}{r} 11.0 \% \\ 5.0 \\ \hline \end{array}$ | $\begin{aligned} & 7.0 \pi \\ & 1.7 \\ & \hline \end{aligned}$ |
| Gas Ranges ${ }^{4}$ |  | $0 \%$ <br> 0 <br> 5 <br> 15 <br> 16 | $0 \%$ 5 8 11 70 | $\begin{aligned} & 208 \\ & 27 \\ & 32 \\ & 37 \\ & 65 \end{aligned}$ | 28 25 29 34 45 | $\begin{gathered} 8 \% \\ 8 \\ 10 \\ 13 \\ 15 \end{gathered}$ |
|  | Arithmetic <br> Interquartile | $\begin{aligned} & 7.2 \% \\ & 6.7 \end{aligned}$ | $\begin{array}{r} 18.8 \% \\ 8.0 \\ \hline \end{array}$ | $\begin{aligned} & 36.2 \% \\ & 32.0 \\ & \hline \end{aligned}$ | $\begin{aligned} & 27.0 \% \\ & 29.3 \\ & \hline \end{aligned}$ | $\begin{aligned} & 10.8 \% \\ & 10.3 \\ & \hline \end{aligned}$ |
| $\begin{aligned} & \text { Electric } \\ & \text { Washerus } \end{aligned}$ | Arithmetic | $\begin{gathered} 0 \% \\ 0 \\ 50 \\ 65 \\ 28.8 \% \end{gathered}$ | $\begin{gathered} 0 \% \\ 15 \\ 46 \\ 75 \\ 34.0 \% \end{gathered}$ | $\begin{gathered} 15 \% \\ 21 \\ 27 \\ 37 \\ 25.0 \% \end{gathered}$ | $\begin{gathered} \mathbf{0 \%} \\ \mathbf{3} \\ \mathbf{5} \\ \mathbf{5} \\ \mathbf{3 . 3 \%} \end{gathered}$ | $\begin{aligned} & 5 \% \\ & 5 \\ & 9 \\ & 17 \\ & 9.0 \% \end{aligned}$ |

Exhibit B. Advertising Expenditures Classified by Product and by Kind of Advertising (Continued)

| Product | Type of Average | Percentage of Advertising Appropriation Allocated to |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Ceneral Advertiaing | Advertiaing over Retailer's Name | Dealer <br> Sades <br> Helps | Advertising to Trade | Other |
| Paint and | Arithaetic | $\begin{gathered} 0 \% \\ 0 \\ 0 \\ 26 \\ 54 \\ 16.0 \% \\ \hline \end{gathered}$ | $\begin{gathered} 0 \% \\ 5 \\ 5 \\ 30 \\ \$ \\ 10.0 \% \\ \hline \end{gathered}$ | $\begin{array}{r} 15 \% \\ 48 \\ 55 \\ 100 \\ \\ 54.5 \% \\ \hline \end{array}$ | $\begin{gathered} 0 \% \\ 1 \\ 3 \\ 20 \\ 6.0 \% \\ \hline \end{gathered}$ | $\begin{aligned} & 0 \% \\ & 19 \\ & 20 \\ & -2 \\ & 13.0 \% \end{aligned}$ |
| Pasaenger Autombilea | Arithmetic | $\begin{gathered} 30 \% \\ 47 \\ 90 \\ 55.7 \% \\ \hline \end{gathered}$ | $0 \%$ 23 60 $27.7 \%$ | $\begin{gathered} \hline 4 \% \\ 5 \\ 10 \\ 6.3 \% \\ \hline \end{gathered}$ | $\begin{gathered} 0 \% \\ 2 \\ 3 \\ 1.7 \% \\ \hline \end{gathered}$ | $\begin{gathered} 3 \% \\ 5 \\ 18 \\ 8.7 \% \end{gathered}$ |
| Pianoe ${ }^{4}$ | Arithmetic | $\begin{gathered} 3 \% \\ 40 \\ 70 \\ 38.3 \% \\ \hline \end{gathered}$ | $\begin{aligned} & 0 \% \\ & 0 \\ & 0 \\ & 0 \% \\ & \hline \end{aligned}$ | $\begin{gathered} 15 \% \\ 30 \\ 45 \\ 30.0 \% \\ \hline \end{gathered}$ | $12 \%$ <br> 30 <br> 50 <br> $30.7 \%$ | $\begin{aligned} & 0 \% \\ & 0 \\ & 3 \\ & 1.0 \% \\ & \hline \end{aligned}$ |
| Radiom | Arithmetic | $\begin{gathered} 10 \% \\ 32 \\ 67 \\ 36.3 \% \end{gathered}$ | $\begin{gathered} 33 \% \\ 48 \\ 60 \\ 47.0 \% \\ \hline \end{gathered}$ | $5 \%$ 17 $11.0 \%$ | $\begin{gathered} 0.5 \% \\ 10.0 \\ -. \\ 5.3 \% \\ \hline \end{gathered}$ | $\begin{aligned} & 2.5 \% \\ & 5.0 \\ & . . \\ & 3.8 \% \end{aligned}$ |
| Men* Elate | Arlihmetic | $55 \%$ 56 80 $67.0 \%$ | $\begin{gathered} 0 \% \\ 0 \\ 40 \\ 13.3 \% \\ \hline \end{gathered}$ | $5 \%$ 15 22 $14.0 \%$ | $\begin{gathered} 0 \% \\ 5 \\ 8 \\ 4.3 \% \\ \hline \end{gathered}$ | $\begin{gathered} \hline 0 \% \\ 0 \\ 4 \\ 1.3 \% \\ \hline \end{gathered}$ |
| Electric Ranges ${ }^{6}$ |  | $34$ | $\begin{array}{r} 5 \% \\ 23 \\ \hline \end{array}$ | $\begin{aligned} & 35 \% \\ & 60 \\ & \hline \end{aligned}$ | $25^{7 \%}$ | $\begin{aligned} & 0 \% \\ & 7 \end{aligned}$ |
| Tirea and Tubea |  | $\begin{aligned} & 2.5 \% \\ & 32 \\ & \hline \end{aligned}$ | $\begin{aligned} & \mathbf{3 2 \%} \\ & \mathbf{3 5} \\ & \hline \end{aligned}$ | $\begin{aligned} & \mathbf{3 2 \%} \\ & \mathbf{3 7} \\ & \hline \end{aligned}$ | $14.5$ | $\begin{gathered} 0 \% \\ 11 \\ \hline \end{gathered}$ |
| Miecellancous: <br> Ice Refrigeratora Con 1 Stokera Space Beatert Electric Cleaners Men's Sportvear Boniery: Men's women's. chlldren't |  | $\begin{aligned} & 30 \% \\ & 80 \\ & 46 \\ & 79 \\ & 35 \\ & \\ & 12 \end{aligned}$ | $0 \%$ 0 23 0 35 69 | $10 \%$ 5 16 6 18 17 | $\begin{gathered} 10 \% \\ 10 \\ 7 \\ 1 \\ 5 \\ 0 \end{gathered}$ | $\begin{gathered} 50 \% \\ 5 \\ 7 \\ 13 \\ 7 \\ 2 \end{gathered}$ |

 arithmetio average.
Hone fira feported that more than $60 \%$ of the advertising expenditure fas for edverticing over the re-
 averages fere calculated from data reported by seven firas.
(0ne firn reported that cooperative nevepaper advertiaing and desier aelea helps mere used but did not provide exeot percentage figures.
${ }^{1}$ rhree companies reported deta for 1037 and three for 1938.
One conpany reported date fop 1937 and five conpanien reported date for 1938.
 tion peported for 1037.

4Data for 1098.
ETfo cospanten reported data for 1037, one for 10se, and ane for 1939.
© One compang reported date for 19s7, and one for 1030.

## CLASSIFICATION OF ADVERTISING PROGRAMS ACCORDING TO THE PROPORTIONS OF THE ADVERTISING APPROPRIATION DEVOTED TO MAJOR KINDS OF ADVERTISING

In order to develop a method of classifying advertising programs, questionnaires were grouped according to the relative proportion of the advertising appropriation devoted to the major kinds of advertising, disclosed by answering the following questions: (1) Was a larger proportion of the ap-
propriation devoted to general advertising or to advertising and promotion through dealers? (2) Was a larger proportion of the appropriation devoted to space advertising or to dealer sales helps?

The results of this classification are presented on the following pages.

Exhibit C. Classification of Advertising Programs into Broad Types for 30 Companies Representing 9 Different Product Groups

| Product | Number of Companies | Ratio of Companies Folloving Designated Programs to Number of Companies in Product Clasa: |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | First Method of Classification |  | Second Method of Clessification |  |
|  |  | Proviaion for General Advertising Greater then for Advertising through Retailera | Provision for Advertiaing through Retailer: Greater than for General Advertining | Proviaion for Space Advertising Greater than for Dealer Sales Helps | Provision for Dealer Salea Helpa Greater than for Space Advertising |
| Ga: Range: Electric | 5 | None | 5/5 | 1/5 | 4/5 |
| Paint ${ }^{\text {Wast }}$ | 4 | 2/4 | 2/4 | 4/4. | None |
| Paint <br> Pasaenger | 5 | 1/5 | 4/5 | $1 / 4 *$ | 3/4* |
| Aut omobiles | $3$ | $2 / 3$ | 1/3 | 3/3 | None |
| Pianos <br> Redios | $3$ | $2 / 3$ $1 / 3$ | 1/3 | 2/3 | 1/3 |
| Radios <br> Men': Hats | 3 3 | $1 / 3$ $3 / 3$ | ${ }^{2 / 3}$ | $3 / 3$ $3 / 3$ | None |
| Electric | 3 | 3/3 | None | 3/3 | None |
| Ranges ${ }_{\text {Rires and }}$ Tubes | $\begin{aligned} & 2 \\ & 2 \end{aligned}$ | None None | $2 / 2$ $2 / 2$ | $1 / 2$ $1 / 2$ | $1 / 2$ |

Exhibit D. Classification of Advertising Programs According to Relative Emphasis Given to Major Kinds of Advertising

"Includen dealer aales helps and advortising to trade.
fincludes dealer seles helps and other advertising not apecified.
AExpense for dealer salea helps included with Daaler Cooperative advertising.
Durbin figuras for 1038 were estimates baged on inforantion provided by company executives and the actual division of expenditures for 1007.
${ }^{1}$ Provision ras made by some compantes for other advertiaing not specified in this table.

Exhibit E. Comparison of Percentages of Advertising Appropriation Devoted to Space Advertising and Dealer Sales Helps

Grouped According to Importance of Space Advertising

| Product | Company Code | Percentage of Advertising Appropriation Allocated to |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Space Advertiaing | $\begin{aligned} & \text { Dealer } \\ & \text { Sales } \\ & \text { Helps } \end{aligned}$ | Space <br> Advertising Minus Dealer Sales Helps |
| Women's Shoes | $\begin{gathered} \text { Holburn } \\ 12 \\ 103 \\ 31 \\ 39 \\ 104 \\ 106 \\ \text { Roycroft } \end{gathered}$ | $95 \%$ 80 78 70 66 66 52 58 | $5 \%$ $20 \%$ 15 15 20 33 19 34 | $\begin{gathered} 90 \% \\ 60-80 \\ 63 \\ 55 \\ 46 \\ 33 \\ 33 \\ 24 \end{gathered}$ |
| Men's Shoes | $\begin{gathered} 20 \\ \text { Burwind } \\ 13 \\ 102 \\ 40 \\ 101 \end{gathered}$ | 80\% 54 47 45 33 25 | $\begin{aligned} & 10 \% \\ & 37 \\ & 36 \\ & 43 \\ & 44 \\ & 75 A \end{aligned}$ | $\begin{gathered} 70 \% \\ 17 \\ 11 \\ 2 \\ -11 \\ -504 \end{gathered}$ |
| Men's, Women's, and Children's Shoes | $\begin{array}{r} 38 \\ 15 \\ 105 \end{array}$ | $\begin{gathered} 70 \% \\ 0 \\ 5 \end{gathered}$ | $\begin{aligned} & 20 \% \\ & 20 \\ & 47 \end{aligned}$ | $\begin{aligned} & 50 \% \\ & -20 \\ & -42 \end{aligned}$ |
| Men's Clothing | 55 22 30 11 Chadborn 58 Burkhardt 44 | $90 \%$ 85 75 75 73 50 More than 50 5 | $10 \%$ 15 12 10 18 30 Lesa than 50 50 | $\begin{gathered} 805 \\ 70 \\ 63 \\ 65 \\ 55 \\ 20 \\ -- \\ \hline-45 \end{gathered}$ |
| Ladies' Full-Fashioned Silk Hosiery | $\begin{array}{r} 43 \\ 27 \\ \text { Reber } \\ 28 \\ 24 \\ 9 \end{array}$ | $90 \%$ 52 49 50 40 30 | $10 \%$ 28 33 40 40 45 | $\begin{array}{r} 80 \% \\ 24 \\ 16 \\ 10 \\ 0 \\ -15 \end{array}$ |
| Mechanical Refrigerators | $\begin{gathered} 112 \\ \text { Durbin } \\ 5 \\ 4 \\ 29 \end{gathered}$ | $\begin{aligned} & 83 \% \\ & 79 \\ & 72 \\ & 59 \\ & 45 \end{aligned}$ | $\begin{gathered} 12 \% \\ 9 \\ 11 \\ 21 \\ 40 \end{gathered}$ | $\begin{aligned} & 71 \% \\ & 70 \\ & 61 \\ & 38 \end{aligned}$ |
| Corseta | $\begin{aligned} & 25 \\ & 46 \\ & 19 \\ & 47 \\ & 32 \end{aligned}$ | $\begin{gathered} 100 \% \\ 90 \\ 70 \\ 50 \\ 35 \end{gathered}$ | $\begin{aligned} & 0 \% \\ & 10 \\ & 15 \\ & 10 \\ & 30 \end{aligned}$ | $\begin{gathered} 100 \% \\ 80 \\ 55 \\ 40 \\ 5 \end{gathered} .$ |

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## BUREAU OF BUSINESS RESEARCH: EARLIER BULLETINS IN PRINT

BUILDING MATERIALS
No. 81. Operating Expenses of Building Material Dealers in 1928 ..... $\$ 1.00$
Operating Expenses of Building Material Dealers: 1927, No. 75: 1926, No. 64 50 cents each
GROCERY-RETAIL , See also CHAIN STORES)
Operating Expenses in Retail Grocery Stores: 1924, No. 52; 1923, No. 41; 1914, No. 5 50 cents each
No. 13. Management Problems in Retail Grocery Stores (1918) ..... 50 cents
GROCERY-WHOLESALE (See also CHAIN STORES)
Operating Expenses in the Wholesale Grocery Business: 1923, No. 40; 1919, No. 19; 1916, No. 9 50 cents each
No. 8. Operating Accounts for Wholesale Grocers (revised edition-1920) ..... 50 cents
GROCERY-MANUFACTURERS
No. 79. Marketing Expenses of Grocery Manufacturers for 1927 and 1928 ..... $\$ 1.00$
No. 77. Marketing Expenses of Grocery Manufacturers for 1927. . ..... 50 cents
No. 69. Marketing Expense Classification for Grocery Manufacturers (1928) ..... 50 cents
JEWELRY—RETAIL
Operating Results of Retail Jewelry Stores: 1927, No. 76; 1926, No. 65; 1925, No. 58; 1923, No. 47; 1922, No. 38;1919, No. 23.
50 cents each
PAINT AND VARNISH-WHOLESALE
No. 66. Operating Expenses in the Wholesale Paint and Varnish Business in 1926 ..... 50 cents
PLUMBING AND HEATING SUPPLY-WHOLESALENo. 72. Departmentizing Merchandise and Expense Figures for Plumbing and Heating Supply Wholesalers (1928) . . 50 centsNo. 71. Operating Expenses of Plumbing and Heating Supply Wholesalers in the Central States in $1927 . . . . . . . .50$ cents
PUBLIC UTILITIES
No. 68. Interstate Transmission of Power by Electric Light and Power Companies in 1926 ..... 50 cents
SHOE-RETAIL (See also CHAIN STORES)
Operating Expenses in Retail Shoe Stores: 1922, No. 36; 1919, No. 20 50 cents eachNo. 10. Management Problems in Retail Shoe Stores (1913-1917)50 cents
SHOE-WHOLESALE
No. 6. System of Accounts for Shoe Wholesalers (1916) ..... 50 cents
TEXTILES
No. 17. International Comparisons of Prices of Cotton Cloth-January, 1919-March, 1920. Out of Print
MISCELLANEOUS
No. 82. Distribution of Hard Fibre Cordage (1927), by Howard T. Lewis. ..... 50 cents
No. 73. Operating Expenses of Wall Paper Wholesalers in 1927 50 cents
No. 62. Operating Expenses of Private Schools for the Year 1925-26 ..... 50 centsOperating Expenses in the Wholesale Automotive Equipment Business: 1924, No. 51; 1923, No. $42 \ldots .$. . . . . 50 cents each


[^0]:    - Inciudes both dealer galea helpa and adverising to the trade.

    Acompany Mo. 101 inciuded other advertising expenae Fith the amount reported for dealer aleal helps.
    Expenditures were concentrated primarily on dealer cooperative advertialngi dealer salon helpa held e

